# Chicago Police Patrol Officer Survey

Key Findings

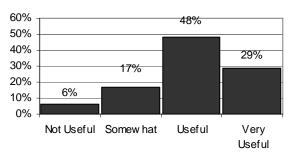
# **Police Response to Domestic Violence**

- The majority (95%) of the officers surveyed had responded to a DV incident in the past six months.
- Over six months, on average, each officer gave 27 Domestic Incident Notices (DIN).
- In addition to the DIN, 82% of the officers reported providing additional information or help to victims (calling the Help Line, providing OP information, transporting to safer locations).

## Assessment of Features of the Help Line

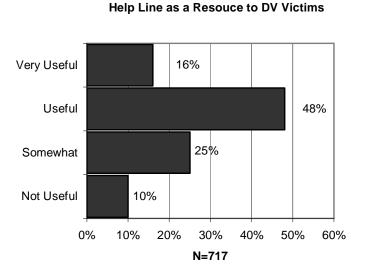
• 77% thought the single citywide phone number that the Help Line provided was a useful or very useful feature of the Help Line.

Single Phone Number for Officer Use to Refer Victims



N=927

• 64% of Officers thought the Help Line is useful or very useful to victims.



#### **Survey Completion** % Surveys by Shift 34% 1<sup>st</sup> Shift 27% 2<sup>nd</sup> Shift 39% 3rd Shift District #Surveys % of Total 1 32 3% 2 69 6% 3 32 3% 4 33 3% 5 53 4% 6 24 2% 7 24 2% 8 29 2% 9 73 6% 10 94 8% 76 11 6% 1% 12 8 13 63 5% 14 71 6% 45 4% 15 16 37 3% 17 35 3% 18 67 6% 19 61 5% 20 44 4% 21 48 4% 22 35 3% 23 42 4% 24 43 4%

25

63

1201

5%

100%

*From the Perspective of Diverse Users: Evaluation Results of the City of Chicago Domestic Violence Help Line* funded by the National Institute of Justice and conducted by the Mayor's Office on Domestic Violence and the Center for Urban Research and Learning. 3/2006 The full Technical Report is available at <u>www.cityofchicago.org/domesticviolence</u> or www.luc.edu/curl

#### The Study

On March 16, 2005, the CPD administered the survey to all Chicago Patrol Officers in each of the 25 districts on all 3 shifts. 1202 officers completed the 17-question survey.

#### Officer's Occupation:

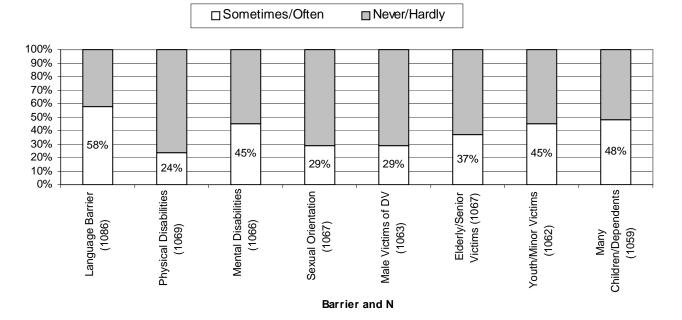
93% Beat Officers4% Supervisors2% Community Policing1% TAC Officers0.3% Other

## Officers Give Information about the Help Line

- 74% of the officers who reported having tenure on their job before the inception of the Help Line found it easier to give a referral to a DV victim now than before the inception of the Help Line.
- Officers reported little difficulty with victims accepting the DIN, which includes the Help Line number.
- Only 10 % of officers report that a victim had expressed some hesitancy to call the Help Line because city government sponsors it. Of those officers, 17 reported that the victim refused to take the DIN.

## Officer's Perceptions of Barriers to Victims Accessing Community-Based Services

• Officers rated how often they encountered situations where they believe a barrier might limit the victim's ability to utilize a domestic violence referral.



#### **Officer's Perception of Difficulties**

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