Chicago Police Patrol Officer Survey

Key Findings

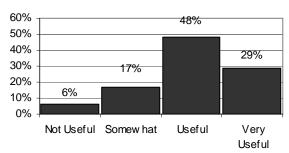
Police Response to Domestic Violence

- The majority (95%) of the officers surveyed had responded to a DV incident in the past six months.
- Over six months, on average, each officer gave 27 Domestic Incident Notices (DIN).
- In addition to the DIN, 82% of the officers reported providing additional information or help to victims (calling the Help Line, providing OP information, transporting to safer locations).

Assessment of Features of the Help Line

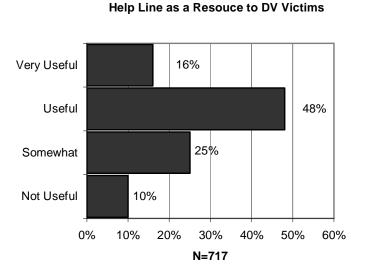
• 77% thought the single citywide phone number that the Help Line provided was a useful or very useful feature of the Help Line.

Single Phone Number for Officer Use to Refer Victims



N=927

• 64% of Officers thought the Help Line is useful or very useful to victims.



Survey Completion % Surveys by Shift 34% 1st Shift 27% 2nd Shift 39% 3rd Shift District #Surveys % of Total 1 32 3% 2 69 6% 3 32 3% 4 33 3% 5 53 4% 6 24 2% 7 24 2% 8 29 2% 9 73 6% 10 94 8% 76 11 6% 1% 12 8 13 63 5% 14 71 6% 45 4% 15 16 37 3% 17 35 3% 18 67 6% 19 61 5% 20 44 4% 21 48 4% 22 35 3% 23 42 4% 24 43 4%

25

63

1201

5%

100%

From the Perspective of Diverse Users: Evaluation Results of the City of Chicago Domestic Violence Help Line funded by the National Institute of Justice and conducted by the Mayor's Office on Domestic Violence and the Center for Urban Research and Learning. 3/2006 The full Technical Report is available at <u>www.cityofchicago.org/domesticviolence</u> or www.luc.edu/curl

The Study

On March 16, 2005, the CPD administered the survey to all Chicago Patrol Officers in each of the 25 districts on all 3 shifts. 1202 officers completed the 17-question survey.

Officer's Occupation:

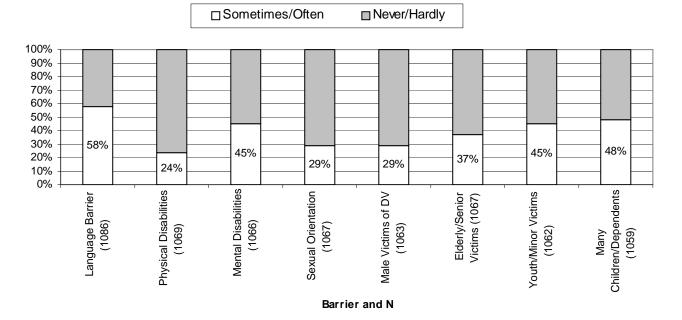
93% Beat Officers4% Supervisors2% Community Policing1% TAC Officers0.3% Other

Officers Give Information about the Help Line

- 74% of the officers who reported having tenure on their job before the inception of the Help Line found it easier to give a referral to a DV victim now than before the inception of the Help Line.
- Officers reported little difficulty with victims accepting the DIN, which includes the Help Line number.
- Only 10 % of officers report that a victim had expressed some hesitancy to call the Help Line because city government sponsors it. Of those officers, 17 reported that the victim refused to take the DIN.

Officer's Perceptions of Barriers to Victims Accessing Community-Based Services

• Officers rated how often they encountered situations where they believe a barrier might limit the victim's ability to utilize a domestic violence referral.



Officer's Perception of Difficulties

From the Perspective of Diverse Users: Evaluation Results of the City of Chicago Domestic Violence Help Line funded by the National Institute of Justice and conducted by the Mayor's Office on Domestic Violence and the Center for Urban Research and Learning. 3/2006 The full Technical Report is available at <u>www.cityofchicago.org/domesticviolence</u> or www.luc.edu/curl