

Leadership and Discipline

This program was designed to provide managers with the tools and techniques to effectively manage discipline. It teaches managers the importance of discipline and why coaching and feedback is an essential part of the process.

Program Content:

Discipline and Leadership

- What are Good Leaders?

Coaching and Feedback

- Identify Employees Who Need Feedback
- The Coaching Model

Purpose of Discipline

- Why is Discipline Important?
- Steps in Managing Discipline
- Identification
- Intervention
- Investigation
- Deciding a Level
- Documenting Discipline

Practice and Planning

- The Road to Goal Setting

Coaching Case Studies and Practice Time

- Planning Future Coaching Opportunities

Facilitation: 1 day (1 Gold Seal Special Industry Course (SIC) Point)

