
Workforce Diversity

This program focuses on the key elements of a successful diverse workforce. Participants examine the importance of differences, loyalties, values, along with personal responsibilities and commitments to ensure a positive work environment. Participants will learn how to communicate effectively with all team members creating a synergistic workplace. This program is suitable for all employee groups and levels in the workplace, and can be customized for a management group.

Program Content:

What Diversity Really Means

- Defining Diversity
- The Changing Workforce
- What Makes Us Diverse?

Diversity and Organizational Success

- Communication Styles, Culture, and Values
- The Value of Diverse Perspectives in the Organization
- Working with People of All Ages
- Social and Cultural Barriers in the Workplace

Attitudes and Behaviours Toward Differences

- The Role of the Individual
- Life Lessons
- Personal Reflections / Self-Awareness
- Diversity Assessment

Appreciation of Others

- What I Value
- Understand and Respect Individual Differences
- Learning to Work Together
- Working Harmoniously with Others

Creating a Respectful Workplace

- Act as a Force For Change
- How to Positively Influence Attitudes About Diversity
- Conclusion