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## Workforce Diversity

This program focuses on the key elements of a successful diverse workforce. Participants examine the importance of differences, loyalties, values, along with personal responsibilities and commitments to ensure a positive work environment. Participants will learn how to communicate effectively with all team members creating a synergistic workplace. This program is suitable for all employee groups and levels in the workplace, and can be customized for a management group.

### Program Content:

#### **What Diversity Really Means**

- Defining Diversity
- The Changing Workforce
- What Makes Us Diverse?

#### **Diversity and Organizational Success**

- Communication Styles, Culture, and Values
- The Value of Diverse Perspectives in the Organization
- Working with People of All Ages
- Social and Cultural Barriers in the Workplace

#### **Attitudes and Behaviours Toward Differences**

- The Role of the Individual
- Life Lessons
- Personal Reflections / Self-Awareness
- Diversity Assessment

#### **Appreciation of Others**

- What I Value
- Understand and Respect Individual Differences
- Learning to Work Together
- Working Harmoniously with Others

#### **Creating a Respectful Workplace**

- Act as a Force For Change
- How to Positively Influence Attitudes About Diversity
- Conclusion