



Lutheran Social Services of the Southwest
lighting the way... one life at a time™

Annual Report





In the Bible's Book of Proverbs it says ¹³Blessed are those who find wisdom, those who gain understanding,¹⁴ for she is more profitable than silver and yields better returns than gold (Proverbs 3:13-14).

All wisdom and understanding comes from God. In 2012, the staff of Lutheran Social Services of the Southwest (LSS-SW) asked the question, "Are we *growing in wisdom and understanding of what God intends for our ministry?*" We realized His wisdom and understanding are rich blessings we must open our hearts and minds to receive, thankful for God's magnificent grace. His gifts and blessings unleashed tremendous excitement and inspiration in our employees which was evident in their spirit of service and determination to fight hunger, domestic abuse, poverty, homelessness, as well as neglect of the elderly and people with disabilities.

To ensure we would accomplish our goal of '**growing in wisdom**' as well as incorporate it into our culture, the staff and Board of Directors worked together on a strategic plan titled 'Charting Our Course'. We understood that LSS-SW needed to explore innovative and sustainable ways for our agency to improve the lives of those we serve. We embraced our faith, strengthened our internal and external relationships, and strategically planned our future, while consistently moving toward a position of strength. The influence of the words from Proverbs became the guiding light for our work.

On behalf of the Lutheran Social Services of the Southwest, I would like to offer my sincerest gratitude to the dedicated staff and volunteers, generous donors, our Board of Directors, ecumenical partners, and the collaborating agencies that support our work. In addition, I would like to thank the Evangelical Lutheran Church in America - Grand Canyon Synod and the Lutheran Church Missouri Synod - English District and Pacific Southwest District for their support.

Please remember LSS-SW with your charitable gifts and in your prayers. If you would like to learn more about our many programs and services please call us, drop a note in the mail, or visit our website at www.lss-sw.org and send us an e-mail. We would love to hear from you.

In His Service,

Charles E. Monroe

Charles E. Monroe



Family SPOT

In partnership with you, we provided:

- 4,054 individuals with employment services
- 720 individuals with 314,236 service hours of Home Care Services
- 5,100 families with children ages zero to five years of age resources and referrals
- 520 jobs for refugee clients
- 60 hours of parenting classes to families
- 1,078 refugee clients with immigration services

Lutheran Social Services of the Southwest
Statement of Financial Position
As of December 31, 2012 (with comparative totals for December 31, 2011)

Assets	2012	2011
Cash and cash equivalents	\$ 372,118	\$ 417,287
Investments	20,110	20,248
Accounts receivable from grantors (net of allowance)	1,003,317	1,113,892
Other receivables	19,589	13,161
Prepaid and other current assets	120,907	58,200
Property and Equipment, net	402,978	381,084
Total Assets	\$ 1,939,019	\$ 2,003,872
Liabilities		
Accounts payable and other accrued expenses	\$ 680,810	\$ 618,051
Capital leases payable	34,089	31,107
Notes payable, net	48,222	58,966
Total Liabilities	\$ 763,121	\$ 708,124
Net Assets		
Unrestricted	\$ 1,001,313	\$ 1,138,263
Temporarily restricted	169,475	152,237
Permanently restricted	5,110	5,248
Total Net Assets	\$ 1,175,898	\$ 1,295,748
Total Liabilities and Net Assets	\$ 1,939,019	\$ 2,003,872

Our Mission

Showing kindness, doing justice and serving those in need.

Our Vision

We are the innovative, faith-based human service provider of choice for the south western communities we serve.

Statement of Shared Values

Professionalism

We set high standards for knowledge, wisdom and ethics within the organization benefiting clients, colleagues and the community.

Quality

We set the highest standard for quality services based on our goal for continuous improvement in all that we do.

People

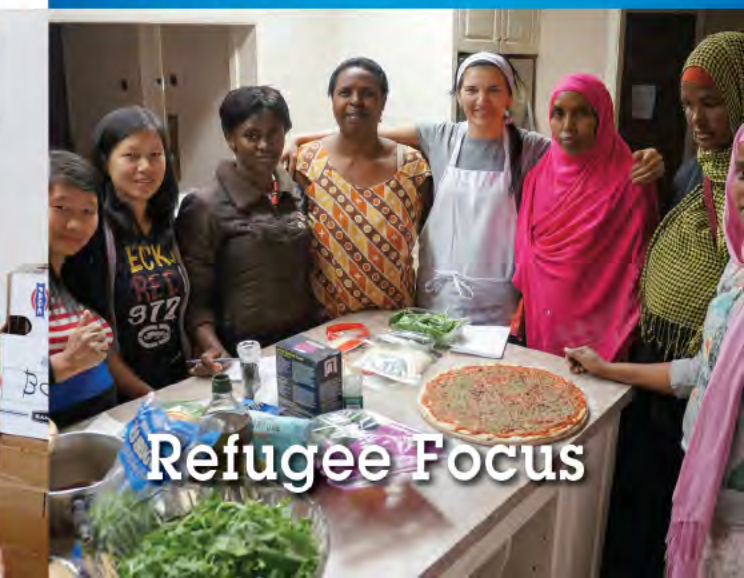
We value employees, clients and the community for every human has their own intrinsic worth.

Diversity

We respect those who are different from ourselves and are unified by our shared mission.

Faith-Based

We serve all people with an attitude of compassion and caring illustrating God's love in all that we do.



Statement of Activities for the Year Ended December 31, 2012
(with comparative totals for the year ended December 31, 2011)

Revenues and Other Support

(includes Unrestricted, Temporarily and Permanently Restricted)

Contributions from:

Churches	\$ 214,645	\$ 227,828
Corporations	15,043	28,432
Individuals	69,874	223,497
United Way	43,806	47,948
Foundations	32,273	21,027
Federal Grants	9,985,950	11,245,273
Other grants	816,713	434,105
Program fees	222,933	212,768
Interest and dividend income	1,748	233
Other income	17,818	16,086
Total Revenues and Other Support	\$ 11,420,803	\$ 12,457,197

Expenses

Program Services

Aging and Disability Services	\$ 5,102,044	\$ 6,363,432
Community Development	1,047,814	798,639
Life Counseling Network	42,280	79,934
Disaster Services	-	54,969
Refugee and Immigration Services	401,431	3,682,722
Total Program Costs	\$ 10,206,449	\$ 10,979,696

Support Services

Administrative Support	\$ 1,251,409	\$ 1,269,600
Fund Development	84,659	118,527
Total Support Services	1,336,068	1,388,127
Total Expenses	\$ 11,542,517	\$ 12,367,823

Change in Net Assets from Operations

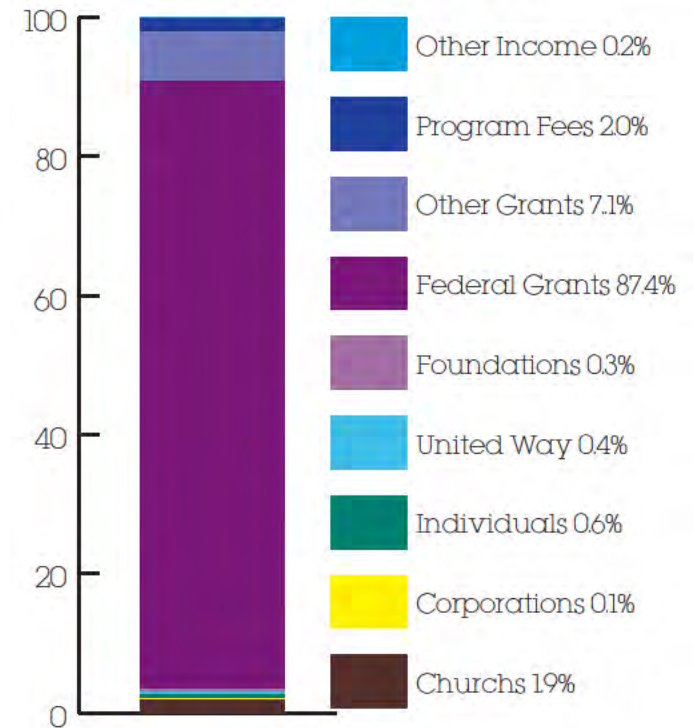
Gains (Losses)	(121,714)	89,374
Gains on disposal of assets	1,864	3,695
Total Gains (Losses)	1,864	3,695

Total Change in Net Assets	(119,850)	93,069
-----------------------------------	------------------	---------------

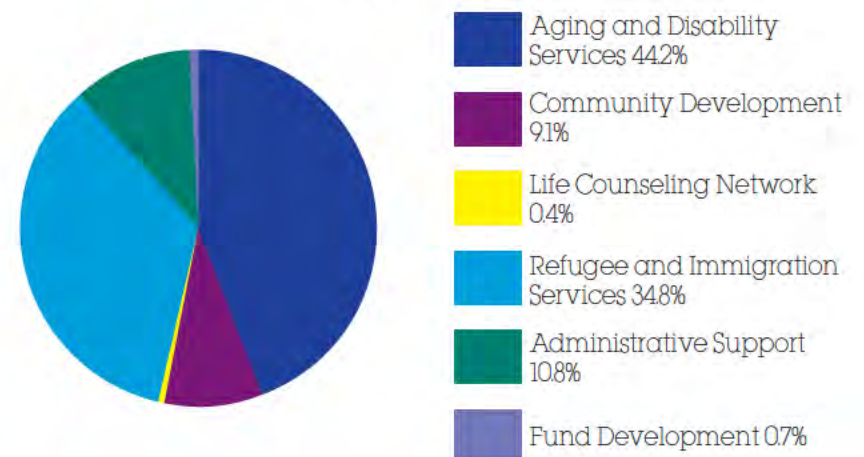
Net Assets, Beginning of Year (as restated)	1,295,748	1,202,679
--	------------------	------------------

Net Assets, End of Year	\$ 1,175,898	\$ 1,295,748
--------------------------------	---------------------	---------------------

Sources of Revenue



Functional Expenses



Individual Donors 2012

Diamond Circle - \$1,500 and Over

Robert and Dorothy Faust
Jayne Baker
Rev. Paul and Donna Campbell
Stephen and Karen Crofton
William and Carol Heumann
Peter and Janice Howe
Charles E. Monroe and Patricia
Harrison-Monroe, Ph.D.
Rev. John and Judith Stieve

Sapphire Circle - \$1,000 to \$1,499

Allan and Sally Johnson
Harold and Rose Page
Jesse and Jennifer Poole
Donald R. Smith

Emerald Circle - \$500 to \$999

Todd Coolidge
Robert Eyer
Michael and Traci Gruenberger
David Hammerslag and Kirstin Johnson
Lew Harper
Peter and Jennifer Jacobs
Susan C. Karant-Nunn
Esther M. Misterek
Barry Ritchie
Tim and Jill Walrath
Lynn Waltke
H. Stanley Windham

Ruby Circle - \$100 to \$499

Thelma and Eugene Barnes
James and Twila Burdick
Robert Davies
Loyd and Phyllis Deffner
James and Carolyn Eggert
Laurie Gerlach
Roy and Debby Johnson
Michael T. Jones
Robert and Eleanor Otoole
Mary Pals Pfeiffer
Tristan Pico
John Rainey
Diana L. Ramsey
Jerry and Sharon Reichman
Loren and Mary Scheer
Donald and Marion Slack
Richard and Alice Snell
Paul and Linda Steinbart
Paul Stenmark

Stephen and Laurel Swanson
Rev. Stephen and Barbara Talmage
Theodore C. Tenny
David and Nancy Tollefson
Gerald Zaddack

Opal Circle - up to \$99

Sandra Ahlers
Kenneth and Marjorie Ahlstrand
Rev. J. Roger and Beverly Anderson
Wilford and Kathleen Anderson
Sonja E. Armstrong
Carol J. Barnett
Rory and Kris Baumgartner
Susan Marie Beene
Gail M. Bliss
Paul and JoAnn Blomquist
Pamela A. Bloom
Sherry Bougie
Pamela S. Bridgman
Rev. James E. Brockmann
Colleen Brown
Clarine Buck
Bennett Burch
Donald and Dorothy Campbell
Nancy J. Campbell
Dan and Margie Carlson
Yolanda Casimiro
Donna Chaney
Elizabeth E. Chisholm
Alicia Clark
Woddy and Dee Cohen
Betty L. Collier
Patricia Condon
Renee Corn
Elizabeth G. Culver
Frank and Roberta Damiani
Dominique Dancause
Scott and Elizabeth Danielson
George H. Daranyi
Bryan and Elizabeth Daum
Rosemarie C. Decker
Paul S. Eastman
Rose Ellertson
Claudia Ellquist
Julian Gomez Baranda Etienne
J. Dean and Ruth Fardal
Robert S. Faron
Terri Ferrara
Stephen Filipowicz
Wilford and Janice Fisher
Eleanor Flatau

Barbara Frisch-Klopper
Luana Mae Frost
Catherine Gioannetti
Mary Glennie
Rev. Miguel Gomez-Acosta
Edward Grafe
Sandra J. Grassia
Judith A. Gunson
Harry and Carol Guydan
Marilyn J. Hansen
Janet J. Harding
Rev. Richard and Pamela Hartmann
Ray and Andrea Haugen
Joyce Havenga
Charles and Patricia Hearcox
Virginia Aamodt Hecht
Walter and Marilyn Heinzel
Lois J. Hesse
Jack and Marilyn Hewitt
Peter Hirschmann
Diane Hoelter
Ronald L. Holle
Anna May E. Horan
Ralph and Jacquelyn Huget
Elaine E. Ireland
Anne Jacobson
Elizabeth Jaenicke
Richard Jahrmarkt
Shirley Jirele
Elmer and Bonnie Johns
Alice Johnson
Murray and Marguerite Johnson
Jon Juergensen
Tracy Keller
Lydia E. Kelley
Basil and Barbara Kilani
Robert Kirschner
R. Sue Kisling
Anna Kline
Gaye Kloster
Mike and Sheila Kohl
Eleanor E. Kolstad
Jeffrey Kraus and Martha Berg
Anne Kreutzmann
Herman and Virginia Laabs
Susan J. Labuda
Carolyn J. Lefever
Elna G. Lidman
David and Carita Lindemann
Donald and Mildred Lowe
Carol Lundberg
Cordelia W. Lundquist

Richard and Karen Lyon
Ruth L. Maertens
Laura Martinez
Ladonna J. Mayer
Amy S. McAndrews
Margaret A. McDonald
Sandy McKay
Ruth H. Myrvold
Cithy Newman and Fay Newman Reid
John and Virginia Nielsen
Robert and Marilyn Niemann
Mary Parsons
Laura J. Paulson
Diane M. Pauter
Annegret R. Perlmutter
Richard and Elaine Peters
Gerald Philpott
George and Dorothy Pohlman
Alan and Rebecca Randall
Frank and Natalie Recely
Beverly Redding
Vicki Reese
Dennis and Francine Rienstra
Jo Riestler
Ralph and Barbara Rockow
Anne Ryan
Jean P. Saliman
Catherine A. Sample
Audrey M. Sander
Thomas Schellhase
Mark and Debra Schilling
Robert and Erna Schmid
John Schmidt and Gloria
Cushman-Schmidt
Andrea Lynch Schmitt
Paul and Janice Skogebo
Lydia Slipp
Vertie Sparks
Judy J. Sparrow
Donald and Joan Stein
Sandra Border Stephenson
Marilyn A. Thompson
Burton and Mary Turner
Wilber and Sandra Voss
Sandra Wagelie
Wade and Elizabeth Wallin
Diane Wangelin
Ellen M. Wells
Phillis J. Witteveen
Terence and Joy Wolfe
William and Frances Zaruba

2012 Congregation List

Abounding Grace Church - Tucson
All Saints Lutheran Church - Phoenix
American Lutheran Church - Sun City
Apostles Lutheran Church - Peoria
Ascension Lutheran Church - Paradise Valley
Beautiful Savior Lutheran Church - Tucson
Bethlehem Lutheran Church - Mesa
Central Christian Church - Mesa
Central Lutheran Church - Arizona City
Christ Church Lutheran - Phoenix
Christ Lutheran Church - Goodyear
Christ the King Lutheran Church - Phoenix
Christ the Lord Lutheran Church - Carefree
Christ the Victor Lutheran Church - San Tan Valley
Christ's Greenfield Lutheran Church - Gilbert
Church of the Beatitudes - Phoenix
Church of the Master Presbyterian - Mesa
Church World Service, Inc. - Elkhart, IN
City of Grace - Mesa
Community of Grace Lutheran Church - Peoria
Craycroft Baptist Church - Tucson
Desert Cross Lutheran Church - Tempe
Desert Hills Lutheran Church - Green Valley
Dove of Peace Lutheran Church - Tucson
Dove of Peace Lutheran Church Fellowship Group - Tucson
East Valley Lutheran Thrift Shop - Mesa
Epiphany Lutheran Church - Apache Junction
Episcopal Migration Ministries - New York, NY
Evangelical Lutheran Church in America Foundation - Chicago, IL
Faith Bible Church - Phoenix
Faith Lutheran Church - Yuma
Faith Presbyterian Church - Sun City
Family of Christ Lutheran Church - Phoenix

First Evangelical Lutheran Church - Mesa
First Presbyterian Church - Mesa
First Presbyterian Church - Sun City
First United Methodist Church - Mesa
Fountain of Life Church - Mesa
Fountain of Life Lutheran Church - Sun City
Fountain of Life Lutheran Church Craft Guild - Sun City
Fountain of Life Lutheran Church - Tucson
Grand Canyon Synod - ELCA - Phoenix
Holy Cross Lutheran Church - Scottsdale
Holy Trinity Lutheran Church - Chandler
Hosanna Lutheran Church - Mesa
La Casa de Cristo Lutheran Church Priscilla Circle - Scottsdale
Living Water Lutheran Church - Scottsdale
Living Word Bible Church - Mesa
Lord of Life Lutheran Church - Sun City West
Love of Christ Lutheran Church - Mesa
Lutheran Church of the Risen Savior - Green Valley
Lutheran Church Women - La Casa De Cristo
Lutheran Women Missionary League Trinity Lutheran Church - Prescott
Lutheran Women Missionary League, Arizona Zone - Tucson
Mount Cross Lutheran Church - Payson
Mountain View Lutheran Church - Phoenix
Mountain View Presbyterian Church - Scottsdale
New Valley Church - Phoenix
Our Savior's Lutheran Church - Mesa
Our Saviour's Lutheran Church - Phoenix
Our Saviour's Lutheran Church - Tucson
Peace in the Valley Lutheran Church - Benson
Peace Lutheran Church - Peoria
Prince of Peace Lutheran Church - Phoenix

Real Life Christian - Chandler
Redemption Church, Arcadia - Phoenix
Resurrection Lutheran Church - Oro Valley
Risen Savior Lutheran Church - Chandler
Santa Cruz Lutheran Church - Tucson
Saving Grace Lutheran Church - Queen Creek
Scottsdale Bible Church - Scottsdale
Shadow Rock UCC - Phoenix
Shepherd of the Hills Lutheran Church - Fountain Hills
Shepherd of the Valley Lutheran Church - Phoenix
Sierra Evangelical Lutheran Church - Sierra Vista
Spirit of Joy Lutheran Church - Gilbert
St. John's Lutheran Church - Glendale
St. Luke's Lutheran Church - Mesa
St. Mark Lutheran Church - Phoenix
St. Patrick's Catholic Church - Scottsdale
St. Peter Lutheran Church - Mesa
Streams in the Desert Lutheran Church - Tucson
Sun Valley Community Church - Gilbert
Tanque Verde Lutheran Church - Tucson
Trinity Episcopal Cathedral - Phoenix
Trinity Lutheran Church - Casa Grande
Trinity Lutheran Church - Phoenix
Unitarian Universalist Congregation of Phoenix - Phoenix
Victory Lutheran Church - Mesa
West Valley Lutheran Thrift Shop - Sun City
Women of Sierra Evangelical Lutheran Church, Sierra Vista
Women of the ELCA, American Lutheran Church - Sun City
Women of the ELCA, Shepherd of the Valley - Phoenix

Funders 2012

Aging and Disabilities Services

Area Agency on Aging, Region One, Inc.
Arizona Department of Education
Bridgeway Health Solutions
Catholic Community Services of Southern Arizona
Evercare Select
Mercy Care Plan
Pima Council on Aging
Pinal Gila Council for Senior Citizens
SouthEastern Arizona Governments Organization

Behavioral Health Services

Virginia Piper Charitable Trust

Children and Youth Services

Arizona Administrative Office of the Courts
First Things First

Community Development

Anesthesia Care Arizona LLC
Arizona Community Action Association
Arizona Youth Partnership
Association of Arizona Food Bank
CareMore Foundation
City of Mesa

City of Tucson

East Valley Lutheran Thrift Store
Federal Emergency Management Agency (FEMA)
- Emergency Food and Shelter Program
Leisure World Foundation of AZ Inc.
Mesa East Rotary Club
Mesa United Way
United Way of Tucson and Southern Arizona
Wells Fargo Bank
West Valley Lutheran Thrift Store

Refugee and Immigration Services

Arizona State Refugee Resettlement Program
Arizona State University
Click Family Foundation
Church World Service
East Valley Lutheran Thrift Shop
Episcopal Migration Ministries
Fountain of Life Craft Guild
Katherine Christensen & Associates, Inc, Chandler
Lutheran Immigration and Refugee Service
West Valley Lutheran Thrift Shop

General Agency Support

City of Tucson ECAP
Desert Trails R.V. Park, Inc.
Don, Dan & Dave Smith, LLC
Employee's Community Fund of the Boeing Company
Enterprise
Highland Dental Laboratory
Honeywell Hometown Solutions
Lumbard & Associates PLLC
Mesa United Way
Pima County ECAP
Thrivent Financial for Lutherans
Truist
United Way of Tucson and Southern Arizona
Valley of the Sun United Way



Luminaria Home Care

In partnership with you, we provided:

- \$22,643 in financial assistance to help families stay in their homes by providing mortgage and utility assistance
- 1,700 youth the opportunity to attend workshops and obtain referral services
- 197 homeless single women with 7,067 shelter bed nights, meals, and case management services
- 500 homebound individuals 94,495 meals delivered to their home
- 58,081 low income individuals with food
- 868 refugees with resettlement and support services



Lutheran
Social Services
of the Southwest

Lighting the Way... One Life at a Time

Executive Offices:

5049 East Broadway Blvd, Ste 102

Tucson, Arizona 85711

520-748-2300 • 877-258-2059

www.lss-sw.org

LSS-SW Leadership

Board of Directors

REV. RICK HARTMANN

Chair (January to June)

REV. DR. JOHN STIEVE

Chair (August to December)

PATRICK BROWN

Vice Chair (January to June)

TOETIE OBERMAN

Vice Chair (October to December)

ALLAN JOHNSON

Treasurer

JAYNE BAKER

DONNA CAMPBELL

CHENITA M. DIX

ROB EYER

REV. MIGUEL GOMEZ-ACOSTA

REV. FRED HEARN

PETE JACOBS

SHERRY JORDAN

JERRY REICHMAN

DONALD SMITH

Executive Management

CHARLES E. MONROE, MEd.

President & Chief Executive
Officer

TRACI GRUENBERGER

Executive Vice President

DOMINIQUE DANCAUSE

Chief Financial Officer &
Senior Vice President of
Human Resources

CAROL YBARRA

Vice President of Human
Resources & Legal
(January to February)

KAREN BAMFORD

Vice President of Program
Development & Operations

CHERYL MOORE

Executive Assistant to the
President & Chief Executive
Officer

Senior Management

HOLLY BROWN-SISSON

Director, Behavioral Health
Services & Resource
Development
(January to June)

REV. DEBORAH HUTTERER

Director, Congregational
Relations & Volunteers
(November to December)

LA'TRESA JESTER

Director, Community
Development & Community
Relations
(January to February)

CRAIG THORESEN

Director, Refugee Focus

Lutheran Social Services of the Southwest is a 501(c)(3) non-profit organization, an Arizona Qualifying Charity, and is affiliated with the Evangelical Lutheran Church in America, and recognized by the Lutheran Church- Missouri Synod.

Under the Americans with Disabilities Act, Lutheran Social Services of the Southwest will make reasonable accommodations to all persons with a disability so that they may participate in program services or activities.

