



## REFUND POLICY

Players only will be entitled to a refund of their *regular seasonal*<sup>1</sup> playing fees under the circumstances outlined below:

1. Players will be entitled to a full refund of playing fees paid for a cancelled tournament or withdrawn team.
2. Players may be entitled to a full refund of playing fees if they can satisfy any one of the criteria below **and** have informed their team's allocated coach/contact or AUTC's Head Coach of their inability to play the season **before** round one of the regular season commences:
  - a. Injury incurred that will prevent the player from the full season;
  - b. The player is moving to a rural or interstate due to work commitments;
  - c. Personal reasons that will render the player unable to play the full season's games.
3. Players may be entitled to a pro rata refund of playing fees if they can satisfy any one of the criteria below **and** have informed their team's allocated coach or AUTC's head Coach of their inability to play the remainder of the season after the regular season commences:
  - a. Injury incurred that will prevent the player from playing more than half the season;
  - b. The player is moving to a rural or interstate due to work commitments;
  - c. Personal reasons that will reasonably render the player unable to play more than half the season's games.

Players will only be entitled to a refund of their *short seasonal*<sup>2</sup> playing fees under the circumstances outlined below:

1. Players will be entitled to a full refund of playing fees paid for a cancelled tournament or withdrawn team.
2. Players may be entitled to a full refund of playing fees if they can satisfy any one of the criteria below **and** have informed their team's allocated coach or AUTC's Head Coach of their inability to play the season **before** round one of the short season commences:
  - a. Injury incurred that will prevent the player from playing more than half the season;
  - b. The player is moving to a rural or interstate due to work commitments;
  - c. Personal reasons that will render the player unable to play more than half the season's games.

No pro rata refunds will be granted for short seasons.

**NOTE:** Refunds will not be provided to players who miss a few games a season; this policy is intended for those who are injured or in some way incapacitated for the majority of a playing season. All refund applications will be considered on a case by case basis by the standing AUTC committee.

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<sup>1</sup> Regular seasonal: Summer or Winter full length seasons of 10 or more rounds in length

<sup>2</sup> Short seasonal: Autumn or other short length seasons of 9 or fewer rounds in length