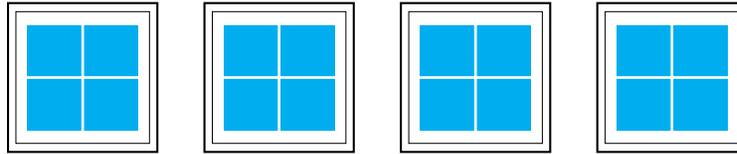


duraco[®]

windows



Congratulations on choosing the most advanced PVC window and door system available
we are pleased to provide you with our exclusive Duraco Warranty

LIFETIME WARRANTY ON PVC FRAMES AND SASHES

LIFETIME WARRANTY ON GLASS SEALED UNITS

LIFETIME WARRANTY ON HARDWARE COMPONENTS

LIFETIME WARRANTY ON ENTRY DOORS

LIFETIME WARRANTY ON INSTALLATION AND LABOUR

FULLY TRANSFERABLE

NAME _____ DATE _____

ADDRESS _____ WARRANTY # _____

duraco[®] windows

Duraco Window Industries (1979) Ltd. herein referred to as "Duraco" offers this warranty from the date indicated on the opposite side, to the original customer on product purchased and installed from Duraco.

PVC WINDOW FRAMES & SASHES

Duraco warrants for the lifetime ownership of the original purchaser that the PVC components will not rot, crack, warp, pit, corrode, peel, blister or suffer non-uniform fading or discoloration. Duraco will at no cost either repair the defective component or provide a replacement with the same or equivalent component.

INSULATED GLASS UNITS

Duraco warrants for the lifetime ownership of the original purchaser that the insulated glass units supplied by Duraco be free from hermetic seal failure. "Seal failure" is the failure of the insulating glass unit resulting in the penetration of moist air into the air space and appearance of moisture on the glass inside the air space causing an obstruction of vision when viewed from 2m away as defined in CAN/CGSB 12.8/. Faulty glass units that qualify for warranty will be replaced with new units.

HARDWARE

Duraco warrants for the lifetime ownership of the original purchaser that all non-glass or PVC components including locks, hinges, opens and hardware to be free from defects in materials or workmanship that would affect performance. Duraco will at no cost either repair the defective component or provide a replacement with the same or equivalent component.

DOORS

Duraco warrants for the lifetime ownership of the original purchaser that doors will be free from defects in material and workmanship and will be free from warping in excess of 3/8" (10mm) at uniform temperature. Duraco further warrants against bow

or misalignment of the frame or jamb in which the door has been hung provided that the door has been installed according to manufacturer's specifications and hung with proper lock and hinge preparation.

PAINTED FINISH

Duraco warrants for the lifetime ownership of the original purchaser that the painted finish applied by Duraco will be free from manufacturing defects which result in rotting, cracking, warping, pitting, corroding, peeling, blistering or non-uniform fading, discoloration. This warranty on painted finishes does not apply if painting or coating is done by anyone other than Duraco. This warranty does not cover defects or damages attributable to, or arising from harmful fumes and chemicals, exposure to unusual heat sources including outdoor grills, color change arising due to normal weathering, oxidation, extremes of weather and atmospheric conditions, accident, abuse, misuse, neglect, staining or mildew, fire, flood, earthquakes, lightning, hail and other Acts of God, accidental or intentional damage, vandalism and all other circumstances and causes beyond Duraco's control.

INSTALLATION

Duraco warrants for the lifetime ownership of the original purchaser that the installation material and workmanship to be free from defects.

REPAIR OR REPLACEMENT

Duraco will at their option repair or replace any product that is defective as defined in this warranty. Repair or replacement components will be supplied to the Duraco premises and will be the equal or equivalent of the original component.

WARRANTY SERVICE

To arrange for service required under this warranty notify Duraco in writing or call Duraco at 204-222-3388. You must provide the Date and Warranty # as shown on the reverse of this warranty

along with a brief description of the defect for which warranty service is requested in order to facilitate warranty service.

EXCLUSIONS

This warranty does not cover problems related to the following:

- Painting of PVC components;
- Repainting or refinishing costs after replacement of defective component;
- Condensation on exposed surfaces of the insulating glass unit, either on the inside or on the outside of the house. This results from excessive humidity;
- Cracked, shattered or broken glass;
- Damage due to improper handling or installation;
- Minor glass imperfections which do not impair structural integrity or obscure normal vision;
- Installation of any other manufacturer's insulating glass units or components unless installed by Duraco;
- Defects or damages attributable to accidents, fire, flood, misuse, structural problems or any other causes beyond Duraco's control.

TRANSFERABILITY

Full coverage under this warranty may be transferred from the original owner to the new owner provided Duraco receives written notice from the original owner within 30 days of transfer of ownership.

LIMITATIONS

The limited warranty set forth in this document effective February 1, 2011 is the only express warranty applicable to these products. The sole and exclusive remedy for breach of any express or implied warranty of this product is repair or replacement of the product. Duraco shall not be liable for any incidental, consequential or other damages. The absolute limit of Duraco's liability is the purchase price of the product.