



Service Bulletin

KV Series Vacuums Quick Disconnect Replacement Part #890630

This Service Bulletin is to address the debris bag issue for the KV series vacuums that you may or may not be aware of. If you have any units that have not retailed your distributor needs a list of the model and serial numbers so they can send replacement parts to update these units right away. For retailed units, when a customer is having problems with premature wear on the bag, the dealer needs to order a new quick disconnect from their distributor which should alleviate the problem. Customers that have had multiple failures should be notified of this fix as soon as possible. A new bag may also be covered under warranty if a customer's bag shows signs of wear in the affected area. If the bag also needs to be replaced you can order kit part number 891202 which includes the new quick disconnect and a new bag.

The replacement quick disconnect will look like the one in the photo below and is installed through the back of the bag as illustrated on the attached sheet. This should be a one-time replacement and is covered under warranty by submitting a claim through the normal channels for credit. The model and serial numbers are required on all claims or they will not be processed. This will not affect the KD series vacuum as they will use the 890176 Quick Disconnect and all of the KV units will use the new Part # 890630.

Let me know if you have any questions.

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