



HARRIS KLEYMAN

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#### PROFILE

I am an Apple Certified Macintosh Technician, Support Professional, and member of the Apple Certified Professionals Registry offering consulting, service and training. In addition, I achieved the Apple Product Professional and Apple Sales Professional levels of recognition in the Apple Sales Training program. My skills are primarily focused on Apple products and networking, however I try to quickly adapt to any situation and strive to find the solution to any problem. I have experience with support on all Apple products, including training and hardware service on desktop and portable systems, mobile devices, enterprise solutions, and network equipment. I have retail, audio / visual, and telephone operations experience as well.

#### WORK EXPERIENCE

##### APPLE CERTIFIED MACINTOSH TECHNICIAN - FREELANCE WORK ~ 2008 - PRESENT

I provide technology consulting, hardware service, and training on a wide range of Apple products to clients ranging from consumers, to small and large businesses.

##### SPECIAL EVENT AUDIO / VISUAL TECHNICIAN - NEIGHBORHOOD HOUSE ~ 2010 - PRESENT

I design, implement, program, and run alternate audio / visual setups for clients that rent space at the Neighborhood House.

##### ON-SITE TECHNICIAN - GREAT RIVER SCHOOL ~ 2009 - 2012

I was the initial designer and implementation technician for Great River School's technology department through the development and deployment stages of their new system. I managed all aspects of their mission critical operations as well as a majority of their vendor relations. This included hiring new vendors to save thousands of dollars for the school over time, implementing an Open Directory system with mobility and managed workstations for students, managing day to day issues, creating a help-desk, and guiding the school through many large purchases at Apple and The Foundation.

##### SALESPERSON / WEB MARKETING - SPIRIT HALLOWEEN ~ 2008 - 2011

I worked with Spirit Halloween as a salesperson for two years before taking on a web marketing role with the Minnesota branch of the company. I designed a new website, worked on Search Engine Optimization as well as social media presence and mailing lists. In 2011, the Minnesota branch began working with a consulting firm that combined web presence and traditional marketing and our systems were transferred over to their control.

#### EDUCATION

Great River School, Saint Paul, MN ~ 7.5 - 12 (International Baccalaureate Montessori School)

Saint Paul Academy, Saint Paul, MN ~ 5 - 7.5 (Private College Preparatory School)

#### INTERNSHIPS

I have worked with the following local theater companies in the Twin Cities as a non-paid intern to learn about the latest technology and the electrical / lighting industry: Orchestra Hall (Scott Peters), Guthrie Theater (Andrea Ayres), Southern Theater (Sean Tonko), The Fitzgerald Theater (Michael Wangen). I worked with the staff presenting two Garrison Keillor radio shows, Heart of the Beast (Sarah Bizek and Camille Holthaus), and McNally Smith College of Music (Anabel Wirt). I have also worked with OneVoice (Sarah Bizek and Jane Ramseyer Miller) designing and running lights as well as working with performers managing areas of backstage.

#### INTERESTS

I have played piano for almost 15 years and work with a close group of my friends on a hip-hop production project. We make beats, record songs, mix and master songs, market, promote, and produce. Some of the music can be heard at <http://soundcloud.com/gifdgroupstudios>. I have also traveled extensively across the US and Canada, London, Berlin, Cologne, Frankfurt, Vienna, Oxford, Hungary, Edinburgh, Finland, and Amsterdam.

REFERENCES AVAILABLE UPON REQUEST.